



Updates received from Irish Guidance Counsellors Association 2nd April on college applications 2020 and sending documents to CAO

[Information from CAO](#)

The CAO offices are now closed as and from the 30th of March, until further notice. The latest information from them is as follows:

If you have an urgent query or an account access issue please email us via the Correspondence Section of your CAO Account (or the Contact section of the website). Please remain patient and allow our remote access team sufficient time to deal with your request. Make sure to include as much information as possible to assist us in handling your query. There is no telephone service available at this time.

Postal correspondence should not be sent to the CAO office from today, 30th March. Applicants who are required to supply documentation to support their application are asked to wait until the restrictions are lifted before posting such documents. Documents sent in recent days will be processed when the CAO office re-opens. Documents already in the postal system will be delivered to the office when the restrictions are lifted.

Online late applications are still being accepted up to 1st May at 17:15. To make a late application click on `Apply`.

The CAO Change of Mind facility will operate as usual, opening on the 5th May at noon and closing on the 1st July at 17:15.

Questions relating to COVID-19

Please Note: Office contact hours are 09:30 to 17:00, Monday to Friday.

[Q: I have made a late application and I need to submit supporting documents, what should I do?](#)

A: Applicants who are required to supply documentation to support their application are asked to wait until the restrictions are lifted before posting such documents. Documents sent in recent days will be processed when the CAO office re-opens. Documents already in the postal system will be delivered to the office when the restrictions are lifted.

[Q: I sent my documents to you just before the government restrictions were announced - do I need to re-send them?](#)

A: Documents sent in recent days will be processed when the CAO office re-opens.

Documents already in the postal system will be delivered to the office when the restrictions are lifted.

Q: Will the Change of Mind be cancelled/changed?

A: CAO is continuing to operate to the schedule as published. In the event of any change to the CAO schedule (which would be a matter for CAO and HEIs to agree on) CAO will inform applicants.

Q: What if Leaving Cert is postponed/cancelled?

A: CAO is continuing to operate to the schedule as published. In the event of any change to the CAO schedule (which would be a matter for CAO and HEIs to agree on) CAO will inform applicants.

Information links from the Colleges and Universities

UCD: <https://www.ucd.ie/registry/prospectivestudents/adviceforprospectiveirishstudents/>

UCC: <https://www.ucc.ie/en/emt/covid19/prospective-faq/>

NUIG have planned a series of virtual events where you can have your questions answered live. For further information and a list of the scheduled events please go to nuigalway.ie/virtual-events/

Trinity College Dublin has a dedicated email address for those students hoping to attend this year. Any queries can be forwarded to them at the following address: academic.registry@tcd.ie.

IADT have created an alternative Digital Portfolio Submission platform which is now live for submission of candidate's portfolio of work. The submission period has been extended until the 24th of April 2020. If you have any questions or need any further information you can e-mail admissions@iadt.ie

Maynooth University Engineering Mathematics exam due to take place this April is rescheduled for August 2020. Those registered to sit the exam will automatically be registered for the exam in August. More information available at <https://www.maynoothuniversity.ie/study-maynooth/undergraduate-studies/how-apply/engineering-mathematics-exam-august-2019/engineering-mathematics-entrance-exam>

Careersnews.ie is a website which will have daily updates from CAO and colleges/universities