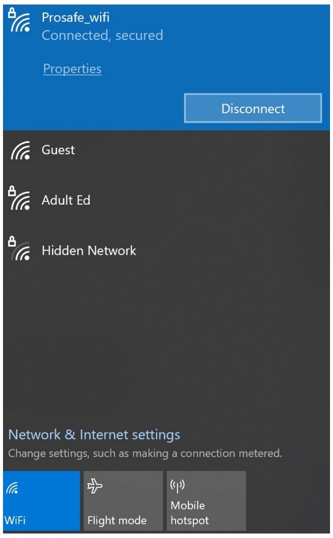
Cyber Security

If you suspect that you've been the victim of a scam or hacked, take the following steps:

1. Turn off your computer immediately.

2. Disconnect the computer from the network by plugging out the docking station (if in school) and disconnecting from the wifi.



Change settings, such as making a connection metered.

3. Contact your Bank and Credit Card provider for your accounts. Explain what has happened and follow their advice. Ask if you need to cancel or freeze your accounts/cards.

4. Contact school IT support and inform them that you may have been hacked or the victim of a scam. Explain what took place, and follow their advice.

5. If you have the phone or email details of the potential scammer, report these to the Gardai.

Other Important Points

1. Never reply to or open attachments from suspected spam/scam emails.

2. Always use 'strong' passwords and never use the same password for multiple websites or auto -save passwords.

3. Never disclose login details, passwords, PINs, bank or credit card details to other parties.

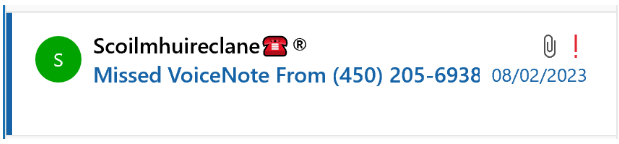
4. Keep your computer's operating system, email application and web browser up to date and install windows updates on a regular basis.

Danger Signs

Delete emails without opening them if:

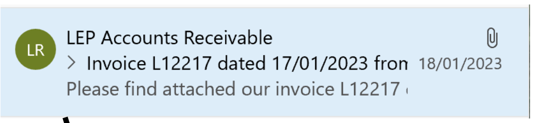
- •You don’t recognize the sender
- •It’s a generic/mass/bulk email
- •It’s not addressed to you
- •It looks ‘unusual’
- •Something doesn’t feel right about it
- •It requests an urgent response
- •You feel under pressure to act
- •It’s unexpected
- •Special offer, TGTBT
- •An ‘appeal’ for financial support
- •Requests that you *‘click on a link’*
- •It’s refers to an problem with your bank account, credit card, package delivery/unpaid fee, software renewal, service expiry, your password etc.,
- •Unless you know and trust the sender don’t click on attachments

Example Emails to Delete/Move to Junk



Scoilmhuireclane☎ ®

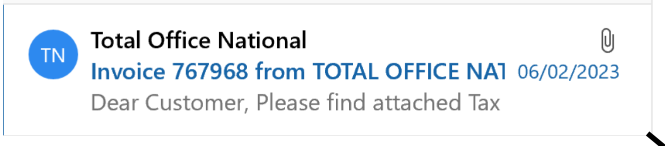
Missed VoiceNote From (450) 205-6938 08/02/2023



LR LEP Accounts Receivable

> Invoice L12217 dated 17/01/2023 fron 18/01/2023

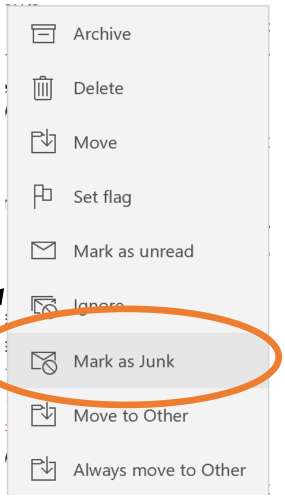
Please find attached our invoice L12217

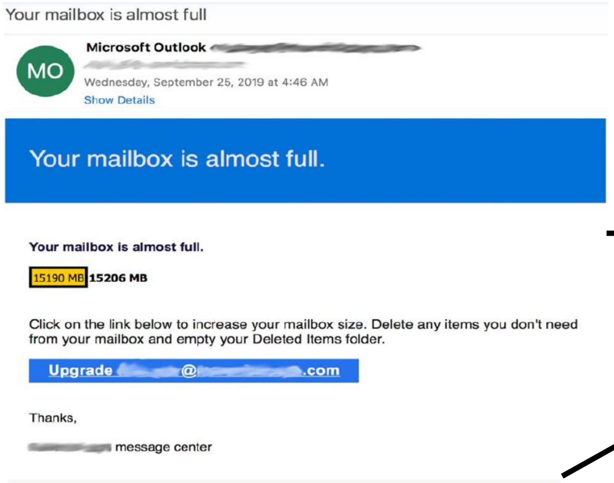


TN Total Office National

Invoice 767968 from TOTAL OFFICE NA1 06/02/2023

Dear Customer, Please find attached Tax





Your mailbox is almost full

MO Microsoft Outlook [redacted]

[redacted]

Wednesday, September 25, 2019 at 4:46 AM

Show Details

Your mailbox is almost full.

Your mailbox is almost full.

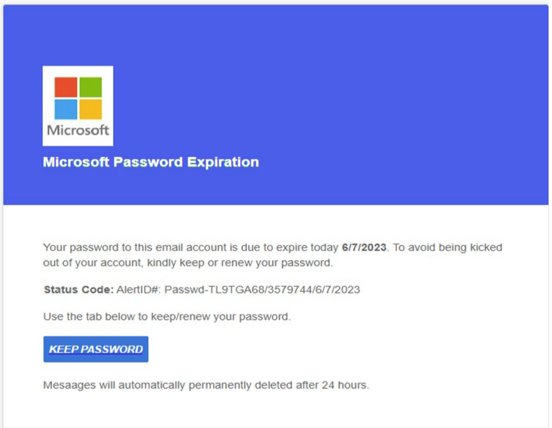
15190 MB **15206 MB**

Click on the link below to increase your mailbox size. Delete any items you don't need from your mailbox and empty your Deleted Items folder.

Upgrade [redacted]@[redacted].com

Thanks,

[redacted] message center



Microsoft

Microsoft Password Expiration

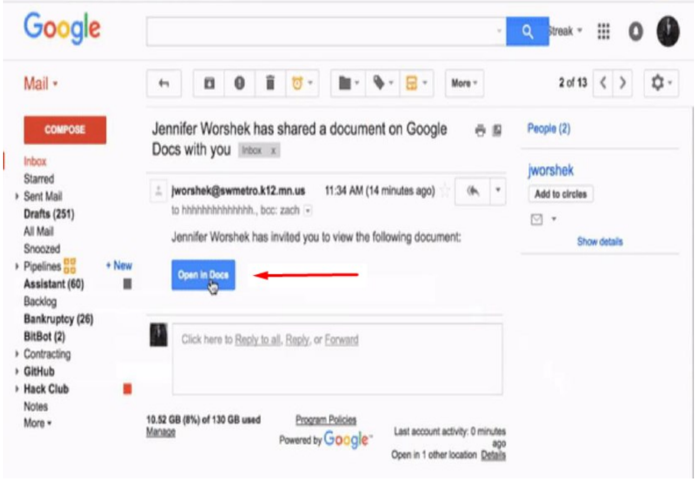
Your password to this email account is due to expire today **6/7/2023**. To avoid being kicked out of your account, kindly keep or renew your password.

Status Code: AlertID#: Passwd-TL9TGA68/3579744/6/7/2023

Use the tab below to keep/renew your password.

KEEP PASSWORD

Mesaages will automatically permanently deleted after 24 hours.



Jennifer Worshek has shared a document on Google Docs with you Inbox x

jworshek@swmetro.k12.mn.us 11:34 AM (14 minutes ago)

to hhhhhhhhhhhhhh., bcc: zach

Jennifer Worshek has invited you to view the following document:

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10.52 GB (8%) of 130 GB used
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