



Dear Parent/Guardian,

We are contacting you today as your child will soon be finishing third year and entering Senior Cycle with us in August/September 2023. We have chosen to include Wriggle's managed service and support as part of your technology bundle.

### **Management of Devices in Senior Cycle**

There are 3 core pillars of the Senior Cycle Reform:

- empower students to meet the challenges of the 21st century (new focus on technology and digital skills and preparing them for the working world and the skills they'll need in the workplace)
- enrich the student experience and build on what's strong in our current system
- embed wellbeing and reduce student stress levels

### **What is Wriggle's Service, Support and Training? Why do I need it?**

To avoid the risks associated with unmanaged devices and to ensure you are fully supported to get the full benefits from your school device, we have chosen to include Wriggle's Managed Service and Support as part of your technology bundle.

### **What is included?**

#### Secure Device Management

- School Specific device restrictions are applied to the device
- Your device is fully secured for educational use only
- Your device is safely managed by our team
- All school apps are preloaded to your device
- New school apps and updates are pushed to your device as required
- Provisioning of all eBook accounts
- .. and lots more

#### Support

- Full phone and email support
- Technical support and advice from our team
- School and 3rd party app support to ensure optimal performance
- Device reconfiguration to school specifications
- Device management and app support
- Device repairs and support
- Device unlocking should it become disabled
- Device Management licence and platform maintenance

### **3 Year Support & Management (for students entering 4<sup>th</sup> Year)**

- Jamf Mobile Device Management Licence - € 21.00
- Senior Cycle - Digital Technology Training Support - € 78.00
- Total Cost - €99.00

### **2 Year Support & Management (for students entering 5<sup>th</sup> Year)**

- Jamf Mobile Device Management Licence - € 14.00
- Senior Cycle - Digital Technology Training Support € 52.00
- Total Cost - €66.00

To purchase your child's Senior Cycle bundle, please follow the below steps:

- Visit <https://store.wriggle.ie/onlinestorelogin>
- Store code: 54926027
- Select the relevant bundle (4<sup>th</sup> or 5<sup>th</sup> year)

Please ensure that you have placed your order by July 28<sup>th</sup>, 2023. If you have any questions regarding this, please don't hesitate to reach out.

Kind Regards,